

Participating Partners

Eastern Health Shared Services

Eastern Health Shared Services (EHSS) was formed in 2000 as a result of the establishment of the Eastern Regional Health Authority (ERHA) and the three Area Health Boards in the eastern region. Our purpose in EHSS is to provide professional, technical and information support services to the ERHA and the three Area Health Boards thereby enabling them to concentrate on their core business, health service delivery.

The services we provide include:

Employee Services

Financial Services

Procurement and Materials Management Services

Information and Communications Technology Services

Architectural Services

Through our participation in this project Eastern Health Shared Services is the first to formally introduce e-working in the health services.

Eastern Health Shared Services is located at several key locations in central Dublin: Dr Steevens' Hospital, Cherry Orchard Hospital, St. Mary's Hospital and Old Kilmainham.

How to contact us:

Eastern Health Shared Services, Dr Steevens' Hospital, Steevens' Lane, Dublin 8.

Phone 353 -1- 679 0700 Fax: 353-1- 679 5061 Email: info@ehss.ie

eircom Ltd.

eircom is Ireland's leading communications company, providing a comprehensive range of advanced voice, data and Internet services. The company, which was formerly known as Telecom Éireann, was established in 1984 when it became a semi-state company. In May 2001 the mobile subsidiary, Eircell, was sold to Vodaphone. Following its acquisition by Valentia Telecommunications in November 2001, eircom is a privately owned company.

As a major supplier in e-working solutions the e-working project provided eircom with an opportunity to design and develop solutions for our internal market based on our expertise in the external arena. A pilot e- working project had already been implemented in our IT area in 1998 .Our employees are our most valuable asset and the project supplied a means of ensuring that our participants, in different business areas, availed of the training and the technological support to manage their work life balance and deliver to the business needs.

How to contact us:

Grainne O Boyle, Diversity Manager,

eircom Ltd., 112/114 St.Stephens Green West, Dublin 2.

Phone 353-1- 671 4444 Email: info@eircom.net

Government Organisations

The Department of Finance is responsible for the administration of the public finance of Ireland in accordance with Government policy and has responsibility for the overall management and development of the public sector. The Public Service Management Division of the Department has responsibility for policy in relation to the employment conditions for Civil Servants, including policy on e-working.

The **Department of Finance** was represented by three Government Offices:

The **Office of Public Works** provides services in property, design, construction and procurement to Government Departments, Offices and Agencies.

The **Central Statistics Office** is responsible for compiling official statistics relating to the economic and social life of Ireland.

The **Office of the Ombudsman** examines and investigates complaints made to it about the provision of public services.

The National Advisory Council on Teleworking, which was established by the Minister for Science, Technology and Commerce in 1998, considered it vital that Government showed itself to be a leader in the implementation of teleworking. The Programme for Prosperity and Fairness committed the Government to introduce teleworking options into mainstream public service employment by 2002 and to ensure that all publicly-funded organisations developed a teleworking policy for implementation by 2002.

Participation in this project assists in implementing and supporting the development of Government commitments in this area.

How to contact us:

Department of Finance, Government Buildings, Upper Merrion Street, Dublin 2.

Phone: 353 - 1 - 6767571 LoCall: 1890 66 10 10 Fax: 353 - 1 - 6789936

Email: webmaster@finance.gov.ie